



COURSE OUTLINE

1. GENERAL			
SCHOOL	Physical Education & Sport Sciences		
DEPARTMENT	Physical Education & Sport Sciences		
LEVEL OF STUDIES	Master Degree		
COURSE CODE	T106	SEMESTER	1 st
COURSE TITLE	UNDERSTANDING THE SPORT CONSUMER – DEVELOPMENT OF		
	MARKETING PRACTICES IN SPORTS		
PROFESSOR	Efi Tsitskari		
TEACHING ACTIVITIES If the ECTS Credits are distributed in distinct parts of the course e.g. lectures, labs etc. If the ECTS Credits are awarded to the whole course, then please indicate the teaching hours per week and the corresponding ECTS Credits.		TEACHING HOURS PEF WEEK	
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Please, add lines if necessary. Teaching methods and organization of			
the course are described in section 4.			
COURSE TYPE	SCIENTIFIC AREA		
Background, General Knowledge, Scientific Area, Skill Development			
PREREQUISITES:	ΝΟ		
TREALQUISITES.	NO		
TEACHING & EXAMINATION	GREEK		
LANGUAGE:	ENGLISH IN ERASMUS STUDENTS		
COURSE OFFERED TO ERASMUS	YES		
STUDENTS:			
COURSE URL:	https://eclass.duth.gr/courses/PHYED7B101/		
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2. LEARNING OUTCOMES

Learning Outcomes

Please describe the learning outcomes of the course: Knowledge, skills and abilities acquired after the successful completion of the course.

The purpose of the course is to provide students with knowledge related to sports marketing and its application in sports services, exercise, event management and sports recreation. There is a thorough analysis of marketing research, the importance of understanding and serving the sports consumer and the elements that make up the so-called marketing pyramid. Consumer behavior in sports, research methods, as well as the relevant theories that interpret it are analyzed in depth.

During the lectures, students will have the opportunity to apply the basic principles and theories in practice, through case studies, assignments and data collection in the context of a market research application. The goal is to develop skills in utilizing research tools and the marketing mix in sporting events and organizations.

After completing the course and its assignments, students should be able to:

a) know the usefulness and function of marketing in the organization of sporting events,

b) can distinguish the separate elements of the marketing mix and how they are linked for the desired effect,

c) Gather information about the sports consumer, to seek his/her understanding thus ensuring the provision of services that will satisfy him/her,

d) Carry out small-scale marketing research

e) Synthesize information from the external & internal market environment, formulating innovative or new proposals

f) apply to a certain extent the theories acquired by coordinating the individual elements of the marketing mix.

General Skills

Name the desirable general skills upon successful completion of the module







Search, analysis and synthesis of data and information, ICT Use Adaptation to new situations Decision making Autonomous work Teamwork Working in an international environment Working in an interdisciplinary environment Production of new research ideas

Project design and management Equity and Inclusion Respect for the natural environment Sustainability Demonstration of social, professional and moral responsibility and sensitivity to gender issues Critical thinking Promoting free, creative and inductive reasoning

Search, analysis and synthesis of data and information Leveraging technology to search for information Group work Demonstration of social, professional and ethical responsibility and sensitivity to issues of gender, minorities and diversity Exercise criticism and self-criticism Promotion of free, creative and inductive thinking Decision making

3. COURSE CONTENT

- 1. Marketing of sport & recreation
- 2. Understanding the sport consumer
- 3. Sponsorship: The case of Adidas
- 4. Practices in sport sponsorship
- 5. Price
- 6. Promotion
- 7. Place
- 8. Sports recreation: the case of running events
- 9. Licensing of the sports product/service
- 10. Corporate Responsibility in sport & recreation Ethics
- 11. Public and social relations
- 12. Team work presentations
- 13. Team work presentations

4. LEARNING & TEACHING METHODS - EVALUATION

4. LEARNING & TEACHING METHODS - EVALUATION				
TEACHING METHOD	Face to face			
Face to face, Distance learning, etc.	Distance learning: synchronous			
	Distance learning: asynchronous			
	Case studies			
USE OF INFORMATION &	Use of ICT in teaching and in the communication with			
COMMUNICATIONS TECHNOLOGY	students			
(ICT)				
Use of ICT in Teaching, in Laboratory Education, in Communication with students				
TEACHING ORGANIZATION	Activity	Workload/semester		
The ways and methods of teaching are described in detail. Lectures, Seminars, Laboratory Exercise, Field	Lectures	40		
Lectures, Seminars, Laboratory Exercise, Field	Case studies	20		
Exercise, Bibliographic research & analysis,	Case studies Bibliographic search &	20 30		
Exercise, Bibliographic research & analysis, Tutoring, Internship (Placement), Clinical		_		
Exercise, Bibliographic research & analysis,	Bibliographic search &	_		
Exercise, Bibliographic research & analysis, Tutoring, Internship (Placement), Clinical Exercise, Art Workshop, Interactive learning,	Bibliographic search & analysis	30		
Exercise, Bibliographic research & analysis, Tutoring, Internship (Placement), Clinical Exercise, Art Workshop, Interactive learning, Study visits, Study / creation, project, creation,	Bibliographic search & analysis Project 1	30 40		
Exercise, Bibliographic research & analysis, Tutoring, Internship (Placement), Clinical Exercise, Art Workshop, Interactive learning, Study visits, Study / creation, project, creation, project. Etc. The supervised and unsupervised workload per activity is indicated here, so that total workload	Bibliographic search & analysis Project 1	30 40		
Exercise, Bibliographic research & analysis, Tutoring, Internship (Placement), Clinical Exercise, Art Workshop, Interactive learning, Study visits, Study / creation, project, creation, project. Etc. The supervised and unsupervised workload per	Bibliographic search & analysis Project 1	30 40		







Description of the evaluation process

Assessment Language, Assessment Methods, Formative or Concluding, Multiple Choice Test, Short Answer Questions, Essay Development Questions, Problem Solving, Written Assignment, Essay / Report, Oral Exam, Presentation in audience, Laboratory Report, Clinical examination of a patient, Artistic interpretation, Other/Others

Please indicate all relevant information about the course assessment and how students are informed 1st team project (15%) 2nd team project (25%) Case studies (0%) Exams (40%)

5. SUGGESTED BIBLIOGRAPHY

- 1. Alexandris., K, Kouthouris, C, Funk, D, & Giovani, C. (2009). Segmenting winter sport tourists by motivation: the case of recreational skiers. *Journal of Hospitality Marketing & Management, 18*, 480–499.
- Alexandris, K., & Tsiotsou, R.H. (2012). Segmenting soccer spectators by attachment levels: A psychographic profile based on team self-expression and involvement. *European Sport Management Quarterly*, 12(1), 65-81.
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- 5. Avourdiadou S. & Theodorakis, N.D. (2014). The development of loyalty among novice and experienced customers of sport and fitness centres. *Sport Management Review*, *17*, 419-431.
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- 8. Clemes, M.D., Brush, G.J. & Collins, M.J. (2011). Analyzing the professional sport experience: A hierarchical approach. *Sport Management Review*, *14*(4), 370-388.
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- 11. Doyle, J.P., Filo, K., McDonald, H. & Funk, D. (2013). Exploring sport brand double jeopardy: The link between team market share and attitudinal loyalty. *Sport Management Review*, *16*(3): 285-297.
- 12. Funk, D.C. (2008). Consumer Behaviour in Sport & Events. Marketing Action. ELSEVIER, Oxford.
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- 15. Funk, D.C. & Filo, K.R. (2012). Sport promotion trough communication: A mass media perspective στο: Routledge Handbook of Sport Management. United Kingdom: Routledge, pp. 281-295.
- 16. Kyle, G.T., Theodorakis, B.D., Karageorgiou, A. & Lafazani, M. (2010). The effect of service quality on customer loyalty within the context of ski resorts. *Journal of Park and Recreation Administration*, *28*(1), 1-12.







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 Σύνδεσμος Ελληνικών Ακαδημαϊκών Βιβλιοθηκών, Αθήνα.
- Matic, R.M., Karagiorgos, T., Maksimovic, N., Alexandris, K., Bujkovic, R. & Drid, P. (2021). Testing the influence of destination image and event quality on athletes' intentions to re-visit the city: a case study of the 2017 World youth & juniors' sambo championships. *Managing Sport & Leisure*, 25(5), 390-401
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ANNEX OF THE COURSE OUTLINE

Alternative ways of examining a course in emergency situations

Teacher (full name):	Efi Tsitskari
Contact details:	etsitska@phyed.duth.gr
Supervisors: (1)	Yes
Evaluation methods: (2)	Written exams though distance learning methods
Implementation Instructions: (3)	The course's exams will be held for all its students, on the exam day that will be set, at 21:00 and for just one hour. The examination will be conducted through M.S. Teams. The link will be sent to students via e-class exclusively to the institutional accounts of those who have registered for the course and have taken note of the distance learning terms. Students must log in to the exam room through their institutional account, otherwise they will not be able to participate. They will also participate in the examination with a camera which they will have open during the examination. Before the start of the exam, students will show their ID to the camera so that they can be identified. Each student will have to answer 4 questions that combine theory with
	practice.

(1) Please write YES or NO

(2) Note down the evaluation methods used by the teacher, e.g.

- written assignment or/and exercises
- written or oral examination with distance learning methods, provided that the integrity and reliability of the examination are ensured.
- (3) In the Implementation Instructions section, the teacher notes down clear instructions to the students:

a) in case of **written assignment and / or exercises:** the deadline (e.g. the last week of the semester), the means of submission, the grading system, the grade percentage of the assignment in the final grade and **any other necessary** information.

b) in case of **oral examination with distance learning methods:** the instructions for conducting the examination (e.g. in groups of X people), the way of administration of the questions to be answered, the distance learning platforms to be used, the technical means for the implementation of the examination (microphone, camera, word processor, internet connection, communication platform), the hyperlinks for the examination, the duration of the exam, the grading system, the percentage of the oral exam in the final grade, the ways in which the inviolability and reliability of the exam are ensured and any other necessary information.

c) in case of **written examination with distance learning methods**: the way of administration of the questions to be answered, the way of submitting the answers, the duration of the exam, the grading system, the percentage of the written exam of the exam in the final grade, the ways in which the integrity and reliability of the exam are ensured and any other necessary information.

There should be an attached list with the Student Registration Numbers only of students eligible to participate in the examination.

